

## WARRANTY

### WARRANTY PERIODS

Fittings and PEX Pipe: 25 years      PEX Hoses: 10 years

Any claim under this warranty must be made within the periods as stated on this document from the date of purchase of the product. To make a claim under the warranty, email [warranty@kineticsupply.com.au](mailto:warranty@kineticsupply.com.au) or take the product (with proof of purchase) to any Bunnings store (see [www.bunnings.com.au](http://www.bunnings.com.au) for store locations). Kinetic Supply Pty Ltd bears reasonable, direct, expenses of claiming under the warranty. You may submit details and proof to a Bunnings store for consideration.

This warranty is provided in addition to other rights and remedies you may have under law: our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The warranty excludes damage resulting from product misuse or product neglect.

To the extent permitted by law, this warranty is limited to the repair or replacement of the defective product and does not cover:

- (1) any costs associated with: inspecting or finding the defective product; removing the defective product; or replacing the defective product with another product.
- (2) any damage to property, personal injury or economic loss.

Warranty shall be void for the following reasons:

- Inability to provide proof of purchase
- Incorrect installation
- Damage caused by a fault from other branded products in the same system
- Product not installed in accordance with manufacturer's installation instructions
- Product not installed to relevant local, state or national regulations
- Product not installed with approved tools
- Product not installed by a licensed plumber
- Product installed with pipe, tube, or other components not approved by SmarteX
- Product used for incorrect applications, e.g. gas
- Product exposed to pressures and/or temperatures that exceed stated limitations
- Service or repairs previously undertaken without written approval
- Damage due to exposure to caustic or corrosive substances or environments
- Any damage which arises from installation or post-installation use

This warranty is given by Kinetic Supply Pty Ltd

ABN: 81 617 828 083

16 Nicole Way, Dandenong South VIC 3175

Phone: 1300 794 086

Email: [warranty@kineticsupply.com.au](mailto:warranty@kineticsupply.com.au)